

Accessibility Statement

This accessibility statement applies to the Middle Level Commissioners and associated Board's website.

We want as many people as possible to be able to use this website and have added features to assist with this including the ability to zoom text size, change and invert colours, enable readable fonts, underline and highlight links.

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Feedback and contact information

If you need information on this website in a different format please contact us and we will consider your request and get back to you, normally within 7 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact us and let us know and we will look into how we can improve it.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to any complaint you have, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Our offices have audio induction loops, or if you contact us before your visit we can (if given sufficient notice) arrange a British Sign Language (BSL) interpreter.

Technical information about this website's accessibility

The Middle Level Commissioners are committed to making their website accessible, in accordance with the Public Sector Bodies' (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Disproportionate burden

At this point in time the changes made to the site are considered to be proportionate and it is hoped they will be helpful. Further changes may become feasible in the future which would make navigating the site and accessing its contents easier still, but at this time the costs of doing so are considered disproportionate.

Compliance Status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the current inclusion of scanned pdf documents. The aim, over time, will be to reduce (and eventually to entirely remove) the number of these on the website. In the meantime, if you wish to view or receive copies of these documents in an alternative format please contact us and ask.

Preparation of this accessibility statement

This statement was prepared on 30th June 2020. It was last reviewed on 30th June 2020. The website was last tested on 31st January 2020. The test was carried out by Switch, our website creators.